Regarding the Effects of Rolling Blackouts by Tokyo Electric Power Co. on Shinsei Bank's Operations

Shinsei Bank expresses its deepest sympathy for all those affected by the Tohoku Region earthquake.

With the exception of certain locations, Shinsei Bank branches throughout Japan will operate as normal from Monday, March 14, 2011. However, certain branches and ATM operations my be temporarily suspended due to the implementation of the rolling blackouts announced by Tokyo Electric Power Co. on Sunday, March 13, 2011. There may also be some impact to other services of the Bank, including temporary delays in connecting customers to operators at our call center.

We apologize to customers for any inconvenience caused.