

March 14, 2011
Shinsei Bank, Limited

Information on Shinsei Bank's Branch and ATM Operations

Shinsei Bank expresses its deepest sympathy for all those affected by the Tohoku Region earthquake.

Due to the effects of the earthquake, certain Shinsei Bank branches and ATMs are out of operation.

1. Branches

The following branch will be closed on Monday, March 14, 2011:

- Lalport Financial Center

2. ATM

The following Shinsei Bank ATMs are out of operation as of 7:00 a.m. on Monday, March 14, 2011:

- Sendai Mitsukoshi ATM Corner 1 ATM
- Lalport Financial Center 4 ATMs

Shinsei Bank's ATMs (excluding those listed above), Shinsei Bank's call center (Shinsei PowerCall), Internet banking service (Shinsei PowerDirect) and mobile banking service (Shinsei Mobile Banking) are fully functional.

Going forward, however, other branches and ATMs may be affected by the rolling blackouts planned by Tokyo Electric Power Co.

We apologize to customers for any inconvenience caused.