Notice Regarding ATM Services

Shinsei would like to express its sympathy for all those affected by the Tohoku Region earthquake.

Due to the effects of the earthquake, certain Shinsei Bank ATMs are currently out of operation. The following ATMs are out of operation as of 16:00, Sunday, March 13, 2011:

Sendai Mitsukoshi ATM corner: 1 ATM

Lalaport Branch: 4 ATMs

* Lalaport Branch's 4 ATMs are expected to be in operation when the branch opens at 10:00 am on Monday, March 14, 2011.

Shinsei's other ATMs, call center (Shinsei PowerCall), Internet banking service (Shinsei PowerDirect) and mobile banking service (Shinsei Mobile Banking) are fully functional.

We apologize to customers for any inconvenience caused.