

March 13, 2011
Shinsei Bank, Ltd.

Shinsei Bank Sendai Financial Center
Notice Regarding Services

-Normal Operations to Resume from Monday, March 14, 2011-

Shinsei would like to express its sympathy for all those affected by the Tohoku Region earthquake. Services will be available at the Sendai Financial Center as usual from Monday, March 14, 2011. The following conditions will be in effect from Monday, March 14.

Account Services for Earthquake Victims

Customers that do not have their cash card or registered seal will be required to present some form of personal identification in order to make cash withdrawals. Cash withdrawal services will be available from 9:00 am to 3:00 pm. Services will be limited to *PowerFlex* accounts with a daily withdrawal limit of 100,000 yen per account. Please bring as much personal identification as possible.

Shinsei Bank Sendai Financial Center

Address: 3-11-12 Ichibancho, Aoba-ku, Sendai-shi, Miyagi Prefecture 980-0811