

INTEGRATED REPORT

For the fiscal year ended March 31, 2018



2018

Who We Are?





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Group Business Profile





SHINSEI FINANCIAL

(Unsecured loans to individuals, credit quarantees)



(Unsecured loans to individuals)





The Individual Business is composed of retail banking, and consumer finance, which handles unsecured personal loans, credit cards, shopping credit, settlements and sales of financial products to individuals and related services.

Individual Business

The Institutional Business is composed of the corporate business, structured finance business, private equity investment and business succession financing business as well as leasing business. The Global Markets Business delivers market services that provide market solutions for foreign exchange and interest rate derivatives, among others.

Global Markets Institutional Business Business Institutional Business



SHINSEI TRUST

(Trust banking)



SHINSEI CORPORATE INVESTMENT

SHINSEI INVESTMENT & FINANCE

(Investment and finance)

ALPHA SERVICER CO.,LTD. (Servicing)

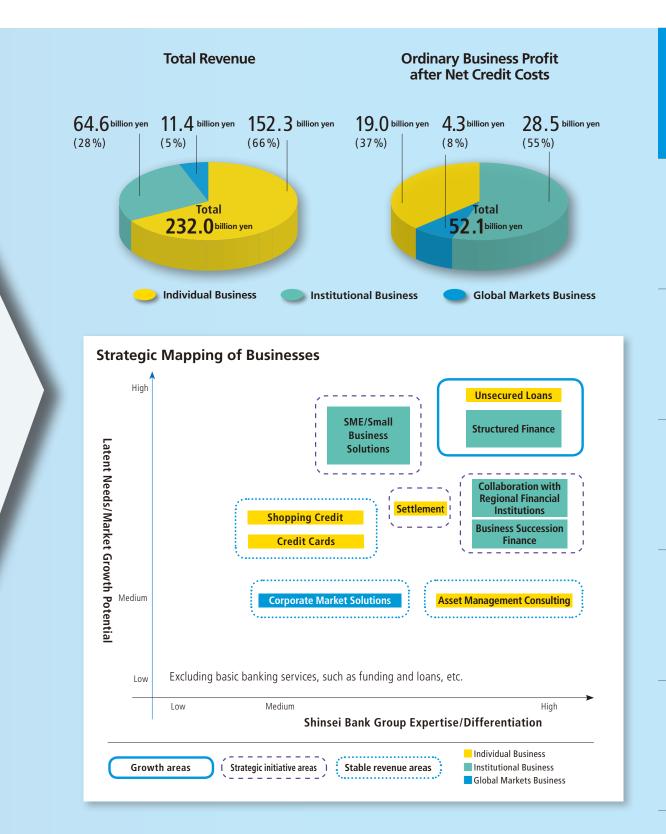




(Investment trust and discretionary investment advising)



(Securities)



Highlights

IGHLIGHTS 18







Non-Financial Information

Number of Town Hall Meetings Held (Fiscal 2017)

26



Executives and employees of the Shinsei Bank Group regularly come together to deepen their mutual understanding toward the Group's management strategy, medium- to long-term vision and other important policies in a town hall format.

Ratio of Outside Directors on the Board of Directors

71%



Five of the seven Board of Directors members at Shinsei Bank are outside directors and comprise a majority of the Board of Directors. The Bank has maintained a Board structure where outside directors comprise a majority since it commenced operations.

Cumulative Total of Students That Have Participated in the Money-Connection® Financial Literacy Program

120,000



The Shinsei Bank Group is actively engaged in both promoting and expanding the MoneyConnection® Financial Literacy Program, which is designed to help prevent young people from becoming a "NEET" (not in employment, education or training).

Ratio of Outside Directors with Corporate Executive Experience

80%



Four of the five outside directors on the Bank's Board are or have experience as corporate executives. Outside directors possess extensive experience and deep expertise in business. Renewable Energy (solar, wind and biomass power)

91%



Renewable energy (including solar, wind and biomass power) project finance accounts for 91% of the total balance of domestic project finance as of March 31, 2018.

Ratio of Female Managers (End of March 2018)

30%



The Shinsei Bank has set the target of lifting its ratio of female managers to 35% by fiscal 2020.





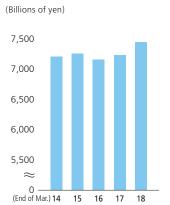


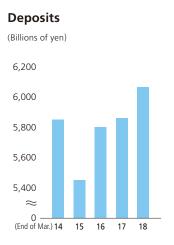


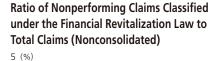


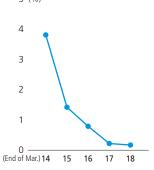
Financial Information

Operating Assets

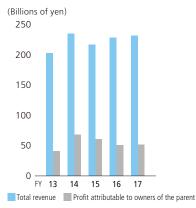




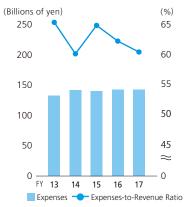




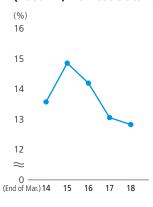
Total Revenue/Profit Attributable to Owners of the Parent



Expenses/ Expenses-to-Revenue Ratio



Capital Ratio (Basel III, Domestic Standard)



Value Creation Model to Remain



Social Issues

Changes in **Environment** Surrounding **Finance**















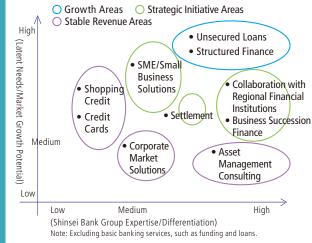
The Shinsei Bank Group's

Information Technology

Retail business that utilizes scientific/statistical methods



Clarification of Targets, Selection and Concentration



Refer to p. 27, p. 34~42

Group Management

Business Strategies

Reorganization/Maximum **Effective Utilization of Group Management Resources**

Our insistence on our values

Speed

Uniqueness (Expertise)

Customer Base

Where the Shinsei Bank Group Sees Itself

Based on actual demand arising from changes in society, we will continue to create niche areas ourselves and provide products and services unique to the Shinsei Bank Group to our target customers.

Value Creation Process

Finance Technology

High-value-added financial services made possible through tailor-made services



Further strengthening of governance with intention of improving value over the medium term



Management Platform

Development, personal growth of human resources capable of supporting Group's sustainable growth



Initiatives to combat environmental issues through main businesses

Refer to p.44~79

Value to Be Created





Financial
Capital
Sustainable revenue

Refer to p. 22~24, p. 80~85



Human/Intellectual Capital

Provision of solutions to actual demand arising from changes in society

Refer to p. 46 ~ 47, p. 64 ~ 65



Society-Related Capital

Approaches to social issues through corporate activities

Refer to p. 67~71

Robust Group Governance Refer to p. 28

ns Residing at Group Headquarters

Functions Residing at Group Headquarters

Business by Function

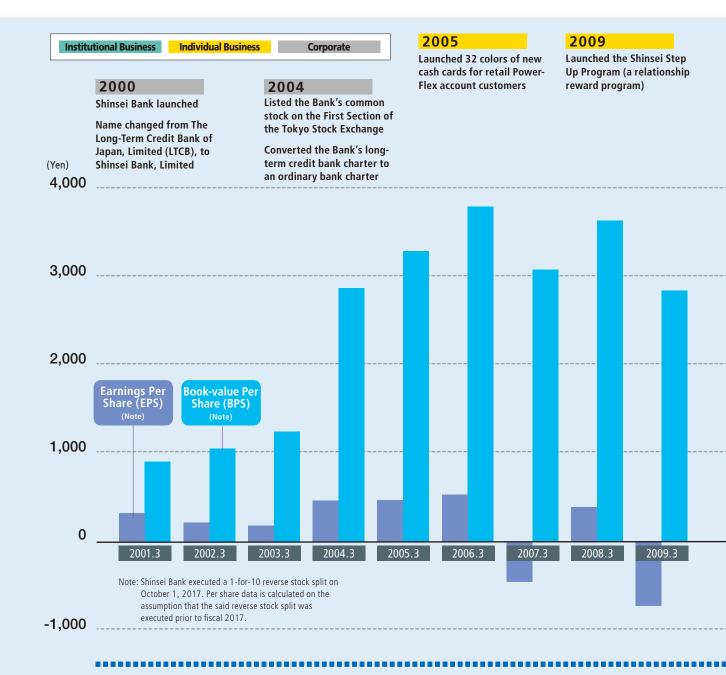
Group Governance

and their background

Emerging
Capabilities
(Spirit of
Innovation)

Respect for Individuality (Diversity)

Evolution of the Shinsei Bank Group



Shinsei Securities Co., Ltd. commenced operations



Shinsei Investment Management Co., Ltd. commenced operations



SHINSEI INVESTMENT MANAGEMENT

APLUS Co., Ltd. (now APLUS FINANCIAL Co., Ltd.) converted into a consolidated subsidiary



2005

Showa Leasing Co., Ltd. converted into a consolidated subsidiary



📻 SHOWA LEASING CO.,LTD.

2007

SHINKI Co., Ltd. (now Shinsei Personal Loan Co., Ltd.) converted into a consolidated subsidiary



SHINSEI PERSONAL LOAN

2008

GE Consumer Finance Co., Ltd. (now Shinsei Financial Co., Ltd.) converted into a consolidated subsidiary



SHINSEI FINANCIAL

2010

Announced the Bank's First Medium-Term Management Plan

Adopted a Company with an Audit & Supervisory Board

2012

Launched the Shinsei Bank PowerSmart Home Mortgage (Anshin Pack)

2012

Provided nonrecourse loans for the construction of lodgings for post-earthquake reconstruction workers

2013

Announced the Bank's Second Medium-Term Management Plan

2015

Launched the "Shinsei Bank Smart Card Loan Plus" (a new unsecured personal loan brand)

2016

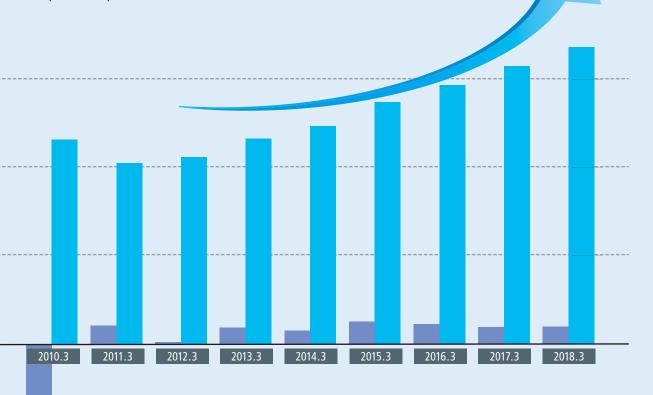
Announced the Bank's Third Medium-Term Management Plan

2017

Established the "Shinsei Bank Group Headquarters" Announced the acquisition of treasury shares

Executed a 1-for-10 reverse stock split

Established the "The Policy on Customer-Oriented Business Conduct"



First Medium-Term Management Plan Second Medium-Term Management Plan Third Medium-Term Management Pla<u>n</u>

2016

Shinsei Financial Co., Ltd. established a FinTech joint venture (SecondXight, Inc.) to leverage artificial intelligence (AI) capabilities

Shinsei Financial Co., Ltd. entered the unsecured personal loan business in Vietnam

APLUS Co., Ltd. started providing settlement agent services in Japan for the Chinese payment service provider "WeChat Pay"

2016

Showa Leasing Co., Ltd. converted into a wholly owned consolidated subsidiary

017

Realigned the Shinsei Principal Investments Group

2018

Shinsei Financial Co., Ltd. launched a new "Lake ALSA" brand, an unsecured loan product

レイクALSA

Major Events

2017.4 Arranged project financing for a megasolar project in Sakata City, Yamagata Prefecture Growth areas Shinsei Bank Group established Group Headquarters **2017.5** Established the Femto Growth Fund II L.P. 2017.6 Established "The Policy on Customer-Oriented Business Conduct" and its "Action Plan" Arranged project financing for the acquisition of a megasolar power 2017.7 plant by AMP Solar Group Japan Growth areas Recognized as the financial institution that provided the 2017.8 highest level of customer satisfaction in the banking-sector section of the 2nd Japanese Customer Satisfaction Index (JCSI) survey in fiscal 2017 2017.9 Undertook an investment in Wisdom Academy Inc. through the Child-Care Support Fund Arranged project financing for a woody biomass power generation project in Kamisu City, Ibaraki **Growth areas 2017.10** • Arranged a syndicated loan for Canadian Solar Infrastructure Fund, Inc. Commenced the robo-advisor based asset management service for individual customers Stable revenue areas 2017.11 Invested in Exchange Corporation Holdings Limited Strategic initiative areas APLUS Co., Ltd. and Showa Leasing Co., Ltd. launched an auto leasing business for individual customers **2017.12** Undertook a review of the Bank's unsecured loan business strategy Growth areas Agreed on a capital and business alliance with Lancers, Inc. **2018.1** Resolved to acquire treasury shares 2018.2 () Established "Group Committee to Promote the Active Participation of Women" 2018.3 🕖 Announced to build the "YUI Platform," a Shinsei Bank Group integrated customer database 2018.4 Launched "Lake ALSA," a new unsecured loan product Growth areas **2018.5** Resolved to acquire treasury shares Agreed on a capital and business alliance with Global Trust Networks Co., Ltd.